



**State of Illinois**  
**Illinois Commerce Commission**  
**Service Quality for Telecommunications Carriers**  
**Code Part 730.115**  
**Quarterly Filing**

**Frontier Communications - Prairie, Inc.**  
**for quarter ending December 31, 2005**

Performance Data	October	November	December	Quarterly Average
A. Operator Answering Time - Toll and Assistance [730.510(a)(1)]	5.06	5.17	5.52	5.25
B. Operator Answer Time - Information [730.510(a)(1)]	3.26	3.30	3.46	3.34
C. Repair Office Answer Time [730.510(b)(1)]	12.00	15.00	1.00	9.33
D. Business or Customer Service Answer Time [730.510(b)(1)]	36.00	29.00	29.00	31.33
E. Percent of Service Installations [730.540(a)]	100.00%	100.00%	100.00%	100.00%
F. Percent of Out of Service Lines Repaired in < 24 Hours [730.535(a)]	100.00%	100.00%	100.00%	100.00%
G. Trouble Reports per 100 Access Lines [ 730.545(a)]	2.30	0.90	1.10	1.43
H. Percent Repeat Trouble Reports [730.545(c)]	0.00%	11.11%	9.09%	4.65%
I. Percent of Installation Trouble Reports [730.545(f)]	28.57% *	12.50%	7.69%	16.25%
J. Missed Repair Appointments [730.545(h)]	0	1	0	0
K. Missed Installation Appointments [730.540(d)]	0	0	0	0

**Comments**



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